Availability and performance indicators[1] for online banking interface during the month July to September for Quarter 3 2026
for Credit Agricole CIB

Monthly Summary for the Quarter

Month	Rate of Availability				Total Downtime				Average response time			
	PSD2 APIS				PSD2 APIS				PSD2 APIS			
	AISP[2]	PISP[3]	Online Banking	Mobile Application	AISP[2]	PISP[3]	Online Banking	Mobile Application	AISP[2]	PISP[3]	Online Banking	Mobile Application
July	100.00%	100.00%	100.00%	100.00%	0h 0.00min	0h 0.00min	0h 0.00min	0h 0.00min	N/A	N/A	1.48 s	0.65 s
August	100.00%	100.00%	100.00%	100.00%	0h 0.00min	0h 0.00min	0h 0.00min	0h 0.00min	N/A	N/A	1.60 s	0.79 s
September	99.90%	99.90%	99.90%	99.90%	0h 45.00min	0h 45.00min	0h 45.00min	0h 45.00min	N/A	N/A	2.80 s	0.76 s

[1] In accordance with Article 32 (4) of Commission Delegated Regulation (EU) 2018/389 of 27 November 2017 supplementing Directive (EU) 2015/2366 or the European Parliament and of the Council with regulatory technical standards relating to strong authentication and common and secure open standards of communication
[2] Account Information Service Provider
[3] Payment Initiation Service Provider