

Availability and performance indicators¹ for online banking interface during the month January to March for Quarter 1 2022 for
Credit Agricole CIB

Monthly Summary for the Quarter

Month	Rate of Availability				Total Downtime				Average response time			
	PSD2 APIS		Online Banking	Mobile Application	PSD2 APIS		Online Banking	Mobile Application	PSD2 APIS		Online Banking	Mobile Application
	AISP ²	PISP ³			AISP ²	PISP ³			AISP ²	PISP ³		
January	100.00%	100.00%	100.00%	100.00%	0h 0.00min	0h 0.00min	0h 0.00min	0h 0.00min	N/A	N/A	N/A	N/A
February	100.00%	100.00%	100.00%	100.00%	0h 0.00min	0h 0.00min	0h 0.00min	0h 0.00min	N/A	N/A	N/A	N/A
March	100.00%	100.00%	100.00%	100.00%	0h 0.00min	0h 0.00min	0h 0.00min	0h 0.00min	N/A	N/A	N/A	N/A

¹ In accordance with Article 32 (4) of Commission Delegated Regulation (EU) 2018/389 of 27 November 2017 supplementing Directive (EU) 2015/2366 or the European Parliament and of the Council with regulatory technical standards relating to strong authentication and common and secure open standards of communication

² Account Information Service Provider

³ Payment Initiation Service Provider