

**Availability and performance indicators<sup>1</sup> for online banking interface during the month January to March for Quarter 1 2022 for  
Credit Agricole CIB**

**Monthly Summary for the Quarter**

Month	Rate of Availability				Total Downtime				Average response time			
	PSD2 APIS		Online Banking	Mobile Application	PSD2 APIS		Online Banking	Mobile Application	PSD2 APIS		Online Banking	Mobile Application
	AISP <sup>2</sup>	PISP <sup>3</sup>			AISP <sup>2</sup>	PISP <sup>3</sup>			AISP <sup>2</sup>	PISP <sup>3</sup>		
January	100.00%	100.00%	100.00%	100.00%	0h 0.00min	0h 0.00min	0h 0.00min	0h 0.00min	N/A	N/A	N/A	N/A
February	100.00%	100.00%	100.00%	100.00%	0h 0.00min	0h 0.00min	0h 0.00min	0h 0.00min	N/A	N/A	N/A	N/A
March	100.00%	100.00%	100.00%	100.00%	0h 0.00min	0h 0.00min	0h 0.00min	0h 0.00min	N/A	N/A	N/A	N/A

<sup>1</sup> In accordance with Article 32 (4) of Commission Delegated Regulation (EU) 2018/389 of 27 November 2017 supplementing Directive (EU) 2015/2366 or the European Parliament and of the Council with regulatory technical standards relating to strong authentication and common and secure open standards of communication

<sup>2</sup> Account Information Service Provider

<sup>3</sup> Payment Initiation Service Provider